

INFORMATION PAPER

IMNW-LNW-MWA/596-0212

1 Sept 2005

Subject: Family Assistance Center Support in Response to Hurricane Katrina

1. The Fort Leonard Wood Family Assistance Center (FAC) has been stood up in response to Hurricane Katrina in Room 1126, Building 470 and will be operational 24/7 until further notice. DA 608-1 identifies Army Community Service as the proponent agency for the FAC. The FAC is the first point of contact for assistance to families that have been displaced by Hurricane Katrina. The toll free number is 1-866-802-6710 and our local number is (573) 596-0212.
2. Signs are being placed throughout the installation to direct persons to Bldg 470. Gate guards will be retaining any weapons that may have been transported to the installation until such a time as an installation registration is presented or the installation visitor pass is returned.
3. Individuals/Families arriving on post should be directed to the FAC. The ACS staff will assist with emergency food and shelter and provide coordination with installation, state, federal and community agencies for further assistance as authorized and appropriate. The Family Assistance Team, which consists of representatives from MILPO, MEDDAC, DPTM, LES, DPW, DOIM, SJA, EOC, DMWR, Veterinary Services, American Red Cross and Finance, is on alert and will assist as required on a case-by-case basis.
4. Updates will be provided in this format should any changes occur.